



East Providence School Department

RFP# EPSD.Safety.2019.001

Burglar Alarm and Monitoring Services

Q&A Addendum

1. In our preparation to bid on this project, would it be possible to get a layout of all the buildings involved as well as any information on the current security systems?
 - a. *A link with the floor plans of the buildings will be added with this addendum. For security purposes, we do not publish our floor plans publicly so you will need to request access with a google account, you must send your name and firm you are representing when requesting access to the floor plans*
 - b. *Details on the current systems are not available. These systems are legacy and must be replaced entirely (with exception of High School) and removal of old equipment included in the proposals.*

2. Inference to the monitoring will you require open/close reports? Also when we are quoting for the annual maintenance of the system will we be including the security cameras and DVR recorders?
 - a. *If Open/Close reporting is an optional component, please include itemized on the proposal with details on the feature.*
 - b. *Security camera system monitoring is not included with this RFP*

3. At the walk thru several statements we made regarding existing wire and equipment. Please confirm each.
 - a. Equipment and wire at the High School will be re-used. What brand is the equipment, and what is the device and zone count?
 - i. *We don't know the brand, nor do we have device and zone count. We are asking only for monitoring of the old system for the duration of the buildings existence.*
 - b. All equipment and wiring at all other schools must be new
 - i. *Yes*
 - c. It is the responsibility of the vendor to remove all old wiring and equipment
 - i. *Yes*
 - d. All holes must be patched, paint material to be supplied by East Providence
 - i. *Yes*

4. Does East Providence intend to contract with the installation vendor for monitoring services?
 - a. *Yes*

5. What period of time do you prefer: 1 year, 3 year, 5 year, or other. Please clarify

- a. Please provide options and the district will determine 1, 3 or 5 year contracts at time of bid review
6. If the installation vendor does not operate a UL central station, will you accept that vendor sub-contracting those services to a 3rd party?
 - a. Yes, please identify the 3rd party and provide the same references and past experience requirements for any subcontractors.
7. If sub-contracting is allowed for monitoring, would East Providence consider a monitoring only bid option from a qualified UL Central Station in order to have a direct relationship with a monitoring vendor the next 1, 3, or 5 years?
 - a. Monitoring only bid would not qualify for this RFP. We are looking for a complete solution including design/installation/configuration/post installation 'as-built' documentation and 24/7 monitoring services.
8. What are your insurance requirements for that 3rd party monitoring sub contractor? Does the monitoring sub-contractor have to name East Providence as an additional insured on their policies?
 - a. All requirements for contractor would apply for all subcontractors/3rd parties
9. Is it possible to get the existing zone list of all the buildings from your current central station vendor?
 - a. We do not have as-built documentation for the current systems. We require the vendor to provide an industry best practice design for the solution being recommended.
10. Does the existing system have to stay operational until the new system is installed or can the old system be removed as the new installation progresses?
 - a. Yes, the old system must remain operational until new system is installed
11. Attachment 2 references Exterior costs and Interior cost. What does this mean?
 - a. Please disregard this page. Pricing should be for interior only.
12. Will East Providence consider a contract for maintenance services for 1, 3, or 5 years? Should this be itemized separately from monitoring services?
 - a. Please provide options and the district will determine 1, 3 or 5 year contracts at time of bid review